

00:26:30 Ann Horan: Hi Michelle and Bill!

00:27:57 Ann Horan: Hi Anna!

00:28:07 Ann Horan: YAY!

00:28:07 cookml@morrisville.edu: Morning

00:31:10 Bill Hastings: Hello

00:31:25 Mandy Travis: Hi Bill!

00:36:30 Amanda Schiavulli:  
<https://www.nypl.org/blog/2020/04/01/library-themed-backgrounds-your-next-video-call>

00:38:04 Charles Diede: Sorry for noise earlier on my part, my 11-yr old daughter suddenly needed to interrupt - muted now.

00:38:14 Cathy Bauer: If I click on the link will I lose my zoom connection?

00:38:31 Rebecca Kluberanz: Nope! You should be good

00:42:56 Ryan Perry: Tech Soup offers discounted rates for Zoom for nonprofits:  
<https://www.techsoup.org/zoom>

00:46:01 Kaela: Is anyone else maintaining library social media accounts and noticing COVID info exhaustion? I am looking for ideas of softer, funny, family friendly post ideas.  
Thanks!

00:46:59 Kaela: What are you reading now is a great idea! Thanks!

00:47:30 Scott:  
<https://docs.google.com/forms/d/e/1FAIpQLSf30CsPDPHYC2KHE9MfVChIGEFUQmL49p0RXJBBhH8Mrngzg/viewform>

00:51:26 Michelle: We are trying to do fun things while people are stuck at home, a virtual easter egg hunt, and soon a LEGO building contest with a Kindle Fire for the winner as Facebook people will get to vote on the builds.

00:58:40 Amanda Schiavulli: <https://houseparty.com/>

01:00:34 Susan Hansen: Thank you for the links

01:06:04 Chantal Rothermel: We just had a meeting to develop a weekly schedule of events, so starting next week, we are going to start weekly e-newsletters.

01:19:10 Maria Cancro: Question has anyone noticed a trend in the reference questions their receiving? Are they all virus or library hour related?

01:21:08 Nickie Marquis: Ours have been mostly help with downloading content, setting up apps and accounts, and what to do with books, etc. that people have out.

01:21:24 Chantal Rothermel: Most of our have been library (acct, program) related

01:21:45 Kaela: Maria - The email ref ?? we've received are dwindling - but they were 90% about library accounts.

01:22:25 Manlius Library: Mostly library accounts, PIN resets, online collection access, that type of thing.

01:23:48 Manlius Library: We had some consumer reports questions

01:25:06 glenna: At LV you can leave a message and we encourage those who call to leave one and we will get back to them

01:32:25 Maria Cancro: Geddes bakery has a drive through and were one of the few places people can get fresh bread last I checked

01:34:59 Ann Horan: Thanks Marc!!

01:36:00 Rebecca Kluberanz: Ann - in terms of the mental health of your patrons, maybe that's space for a new type of programming? Some mental health first aid or meditation or things like that

01:36:13 Mandy Travis: Great speaking with you all. I need to go to another meeting.

01:36:20 Rebecca Kluberanz: Potentially even support groups?

01:37:25 Maria Cancro: Could we even start virtual support groups in the near future?

01:37:39 Susan Hansen: goodbye

01:37:43 Susan Hansen: Thank you all