Ann Horan: Hi Michelle and Bill!

Ann Horan: Hi Anna!

Ann Horan: YAY!

cookml@morrisville.edu: Morning

Bill Hastings: Hello

Mandy Travis: Hi Bill!

Amanda Schiavulli: https://www.nypl.org/blog/2020/04/01/library-themed-backgrounds-your-next-video-call

Charles Diede: Sorry for noise earlier on my part, my 11-yr old daughter suddenly needed to interrupt - muted now.

Cathy Bauer: If I click on the link will I lose my zoom connection?

Rebecca Kluberdanz: Nope! You should be good

Ryan Perry: Tech Soup offers discounted rates for Zoom for nonprofits: https://www.techsoup.org/zoom

Kaela: Is anyone else maintaining library social media accounts and noticing COVID info exhaustion? I am looking for ideas of softer, funny, family friendly post ideas. Thanks!

Kaela: What are you reading now is a great idea! Thanks!

Scott: https://docs.google.com/forms/d/e/1FAIpQLSfl30CsPDPHyC2KHE9MfVChlGEFUQmL49p0RXJBBh8Mrngzg/viewform

Michelle: We are trying to do fun things while people are stuck at home, a virtual easter egg hunt, and soon a LEGO building contest with a Kindle Fire for the winner as Facebook people will get to vote on the builds.

Amanda Schiavulli: https://houseparty.com/

Susan Hansen: Thank you for the links

Chantal Rothermel: We just had a meeting to develop a weekly schedule of events, so starting next week, we are going to start weekly e-newsletters.

Maria Cancro: Question has anyone noticed a trend in the reference questions their receiving? Are they all virus or library hour related?

Nickie Marquis: Ours have been mostly help with downloading content, setting up apps and accounts, and what to do with books, etc. that people have out.

Chantal Rothermel: Most of our have been library (acct, program) related

Kaela: Maria - The email ref ?? we've received are dwindling - but they were 90% about library accounts.

Manlius Library: Mostly library accounts, PIN resets, online collection access, that type of thing.

Manlius Library: We had some consumer reports questions

glenna: At LV you can leave a message and we encourage those who call to leave one and we will get back to them

Maria Cancro: Geddes bakery has a drive through and were one of the few places people can get fresh bread last I checked

Ann Horan: Thanks Marc!!
Rebecca Kluberdanz: Ann - in terms of the mental health of your patrons, maybe that's space for a new type or programming? Some mental health first aid or meditation or things like that

Mandy Travis: Great speaking with you all. I need to go to another meeting.

Rebecca Kluberdanz: Potentially even support groups?

Maria Cancro: Could we even start virtual support groups in the near future?

Susan Hansen: goodbye

Susan Hansen: Thank you all